Win2PDF Frequently Asked Questions

Does Win2PDF support Windows 95/98/ME?

Not at this time. Win2PDF uses a printer interface that is significantly different between Windows 98 and Windows NT, so creating a Windows 98 version would take a great deal of work. We don't have the resources to undertake a Windows 98 version at this time. We do support Windows XP, Microsoft's replacement for Windows ME.

What type of fonts does Win2PDF support?

Win2PDF supports the 14 fonts that are built into Adobe Acrobat Reader®. These include:

Courier

Courier-Bold

Courier-Oblique

Courier-BoldOblique

Helvetica

Helvetica-Bold

Helvetica-Oblique

Helvetica-BoldOblique

Times-Roman

Times-Bold

Times-Italic

Times-BoldItalic

Σψμβολ (Symbol)

ZapfDingbats

TrueType fonts can be configured to be substituted with one of the supported fonts or printed as graphics. To configure the TrueType font substitution:

Open the printers folder from Start->Settings->Printers.

Right click on the Win2PDF icon.

Select "Properties".

Select the "Device Settings" tab.

Click on the "Font Substitution Table" item.

For each font, choose the substituted font or choose "Print as Graphics."

TrueType fonts that use the symbol character set such as "Wingdings" are automatically printed as graphics. Printing fonts as graphics can significantly increase the size of the PDF file, so this feature should be used with care. Downloadable Type 1 Postscript fonts are not currently supported.

I'm a noncommercial user. How do I remove the extra page from each document?

Win2PDF is free for noncommercial use, but you must purchase the software to remove the extra page from each document.

How can I control the PDF file name without prompting?

There are three options:

If the output PDF file can always have the same name, you can create a Windows port that specifies the name. To create a file name port:

- 1. Open the printers folder under Start>Settings>Printers.
- Right click on Win2PDF and select "Properties."
- 3. Select the "Ports" tab.
- 4. Click on the "Add Port..." button.
- 5. Under "Available Printer Ports" select "Local Port" and then click the "New Port" button.
- 6. Under "Enter a port name:" type in the full path name to the PDF file that you would like to be

- created. For example, you could type "c:\my.pdf" Click OK.
- 7. You should be back at the "Ports" tab of the "Properties" dialog. The file name that you entered in step 6 should display under "port." Click the check box for the port filename, and then click "OK" or "Apply".

Printing to Win2PDF will now create a PDF file using the name that you picked without prompting.

If you are a software developer using Visual Basic or a similar language, you can control the output file name by adding an entry to the Windows registry. Win2PDF looks for a string registry value (REG SZ) named "PDFFileName" at the following locations and in the following order:

"HKEY_CURRENT_USER\Software\VB and VBA Program Settings\Dane Prairie Systems\Win2PDF"
"HKEY_CURRENT_USER\Software\Dane Prairie Systems\Win2PDF"
and

"HKEY_LOCAL_MACHINE\Software\Dane Prairie Systems\Win2PDF"

The "PDFFileName" value should be set to the full path name of the PDF file, and may contain a single asterisk character '*' to specify a wildcard. If "PDFFileName" does not contain a wildcard '*' character, the "PDFFileName" entry is removed from the registry after the PDF file is created and you must add the "PDFFileName" each time you print. Otherwise, the '*' character is replaced with a sequential number so that PDF files are never overwritten. If the "PDFFileName" entry does not exist in the registry, the user will be prompted to enter a file name.

From Visual Basic, you can set the output file name using the following code sample: SaveSetting "Dane Prairie Systems", "Win2PDF", "PDFFileName", filename Where the filename parameter is the full path name for the PDF file. If the "PDFFileName" parameter does not contain a wildcard '*' character, you must call SaveSetting each time you print.

If you are a software developer and are developing an application that uses Win2PDF, you can also control the output filename using the standard Win32 API. To specify the file name you need to use the Microsoft defined DOCINFO structure and the StartDoc function. Set the IpszOutput field of the DOCINFO structure to the fully qualified path name of the file, and then pass the DOCINFO structure to the Win32 StartDoc function. Using this method, each file can be created using a unique name.

Does Win2PDF support user defined page sizes? How can I add a custom page size to Win2PDF?

Win2PDF does support user defined page sizes. To create a custom page size:

- 1. Open the printers folder
- 2. Under the "File" menu, select "Server Properties".
- 3. Select the "Forms" tab.
- 4. Check the "Create a New Form" box, and fill out the "Form Description" and "Paper Size" fields. It is best to leave the "Printer Area Margins" fields as 0.
- 5. Select "Save Form" and close the dialog. Your form should now be available to Win2PDF.

Does Win2PDF support compression?

Yes. Win2PDF supports "flate" compression of all page objects.

How can I improve the quality of bitmap images?

You can increase the default resolution to improve the quality of bitmap images. To do this, open the printers folder, right click on the Win2PDF icon, and select "Document Defaults" (Windows NT) or "Printing Preferences" (Windows 2000/XP). You can increase the default resolution under the "Advanced" tab to improve the bitmap quality but this will also increase the PDF file size.

Does Win2PDF support printer sharing?

The standard and Terminal Server editions of Win2PDF do not support printer sharing, but a special

version is available upon request to companies that have purchased Win2PDF. Each computer that connects to the shared Win2PDF printer must have a purchased license. For more information, contact sales@daneprairie.com.

Does Win2PDF create PDF files that are optimized for web downloading?

PDF files created with Win2PDF can be used on web pages, but they are not optimized for web downloading.

Does Win2PDF support embedding Encapsulated PostScript (EPS) files?

Some applications will send the EPS TIFF preview to the driver which will display correctly, but the PostScript commands contained in the EPS file will not be embedded in the PDF file.

Does Win2PDF support bookmarks?

This feature is not supported by Win2PDF, but is under consideration for future versions of the product.

Can Win2PDF be used on a web server?

Usage on a server requires a <u>server license</u> of Win2PDF. For an example of Win2PDF on a web server, see the demo from the <u>North Coast Idea Company</u> at http://www.ncidea.com/w4form.asp. Information on using a printer from a web server from the Microsoft knowledge base is at: http://support.microsoft.com/support/kb/articles/q184/2/91.asp

Is it possible to print multiple worksheets in a single Excel workbook to a single .pdf file? If you select "print to file" from the Excel print dialog, all worksheets will be created in a single PDF file.

Does Win2PDF support Eastern European or Asian character sets?

Not at this time. We are investigating expanded character set support for a future version of Win2PDF.

Is it legal to create PDF files with Win2PDF?

Yes. Adobe Systems Inc. created the PDF file format and owns the copyrights on the data structures, operators, and written specification for PDF. Adobe wishes to make PDF an open standard, so they have given permission to anyone to write software that creates PDF files. The have also given royalty free licenses to the patents if used to create PDF files. Information on this policy is in section 1.7 of the PDF specification published by Adobe, and also at http://partners.adobe.com/asn/developer/legalnotices.html.

Why do I get an "access denied" error when saving a PDF file to a network share? This issue has been resolved in the latest version of Win2PDF.